

Online Dental Emergency Booking Service

Thank you for choosing Smilebay! Below are the terms and conditions regarding online dental emergency appointment booking service, which are legally binding once your booking is confirmed:

1. Payment for booking an appointment online is solely for securing a dental emergency appointment. Any treatments provided during the appointment will be subject to separate charges.
2. Appointments are non-transferable and cannot be reassigned to another individual under any circumstances.
3. Refunds will only be considered in the event that an emergency appointment is not scheduled within 24 hours after submission. We commit to promptly addressing urgent cases.
4. Please be advised that exact appointment times are not predetermined during the online booking process. Our staff will contact you at the phone number provided in the form to confirm the appointment details, which is binding upon confirmation.
5. Patient cooperation is crucial. It is mandatory for the patient to be easily reachable at the provided phone number for appointment confirmation.
6. In cases where the patient arrives more than 10 minutes late for the appointment, we reserve the right to cancel the appointment without issuing a refund.
7. By booking an appointment with us, you acknowledge and agree to the terms outlined above, which constitute a legally binding agreement between the patient and our dental practice.

We greatly value your trust in our services and are dedicated to providing you with the best dental care. If you have any questions or require further clarification on these terms, please do not hesitate to contact us.